

# Intuitive Navigation.

Enhancing the User Experience with an Efficient Table of Contents

September 2023



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## Introduction

Given the rising demand for additional content and expanding page counts, an effective Table of Contents is now more essential than ever. To cater to diverse stakeholder interests, ensure a user-friendly, clear Table of Contents that facilitates quick content retrieval. This includes intuitive section headings, effective hierarchy, and links for online readers.

### **Intuitive Navigation**

An effective Table of Contents for most proxies should be confined to a single page. It's advisable to limit headers to two to three levels of title. For instance, use a callout box on the Table of Contents page for frequently requested or new disclosures, like Oversight of ESG, without listing all sections within the Role of the Board. This format helps maintain clarity and avoids complications with sub-level headers or navigating to disclosure callouts.

For more detailed content, consider three levels of title, such as Corporate Governance—Role of the Board—Oversight of ESG. This allows readers to grasp most content topics at a glance and understand the company's grouping of disclosures. This hierarchy aids in maintaining flow and tracking one's progress within a section. It also offers readers insights into the company's organizational priorities.

### Benefiting from a "Mini"

Given its dense content and the need for specific disclosures, CD&A benefits from a more comprehensive Table of Contents. Companies may choose to preserve their report's primary navigational structure but incorporate a "Mini" Table of Contents at the beginning of the CD&A section. This approach enhances the user experience and aids readers in quickly accessing the information they seek.

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# Structuring a Table of Contents

### Standard Multi-column

Typically, a one-page, multi-column table of contents effectively organizes content in financial documents. Proxy statements, exemplified in the Southern Company and Cisco cases below, frequently emphasize proposals. Meanwhile, ESG reports, as demonstrated in the US Foods example, often utilize this space for showcasing company visuals and imagery.

### Southern Company: 2023 Proxy

https://www.southerncompanyannualmeeting.com/media/dgtnkajj/410930-1-\_30\_southern-company\_nps\_wr-100.pdf



### Cisco: 2023 Proxy

https://www.cisco.com/c/dam/en\_us/about/annual-report/cisco-proxy-statement-2022.pdf

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### **US Foods: 2022 ESG Report**

https://www.usfoods.com/content/dam/usf/pdf/dce/supporting\_materials/US%20Foods%202022%20Corporate%20Social%20Responsibility%20Report.pdf

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### Using a Callout Box to Highlight Specific Sections

Within the proxy table of contents, certain companies opt to include a callout box that emphasizes frequently accessed information, facilitating the reader's navigation to key details. Healthpeak and Allstate include this feature while still maintaining the one-page recommendation.

Healthpeak: 2023 Proxy

https://www.healthpeak.com/app/uploads/2023/03/Healthpeak-2023-Proxy-Statement\_vf.pdf



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### Allstate: 2023 Proxy

https://www.allstateproxy.com/media/xwhlyi1l/410634-1-\_51\_allstate-2023\_nps\_wr.pdf

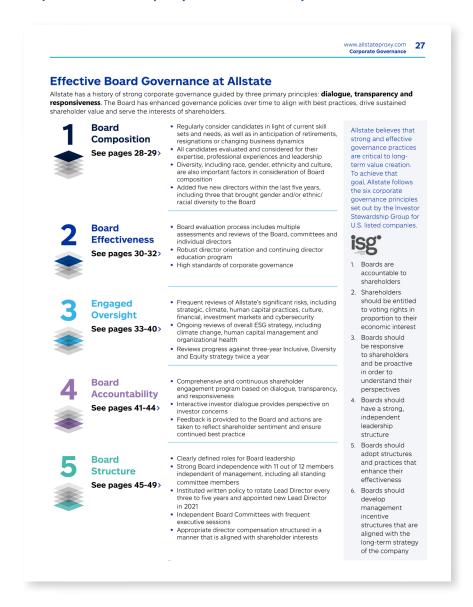
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### A "Mini" Table of Contents

When a section contains more detail than others, a "Mini" Table of Contents helps readers by breaking down the content into manageable sections. All state successfully employs this tool at the start of their Governance section.

Allstate: 2023 Proxy

https://www.allstateproxy.com/media/xwhlyi1l/410634-1-\_51\_allstate-2023\_nps\_wr.pdf





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